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## **About CanadaHelps**



#### **Vision:**

We envision a society in which all Canadians are committed to giving and participating in the charitable sector, and in which all charities, regardless of size, have the capacity to increase their impact.

#### Mission:

To inform, inspire, and connect donors and charities, and to democratize access to effective technology and education in the charitable sector.

**For charities,** CanadaHelps builds effective and affordable fundraising technology, and provides free training and education so that all charities, regardless of size, have the capacity to increase their impact and succeed in the digital age.

**For Canadians,** www.canadahelps.org is a convenient, safe and trusted, one stop destination for donating to (once, monthly, or gifts of securities), fundraising for, or learning about any charity in Canada.

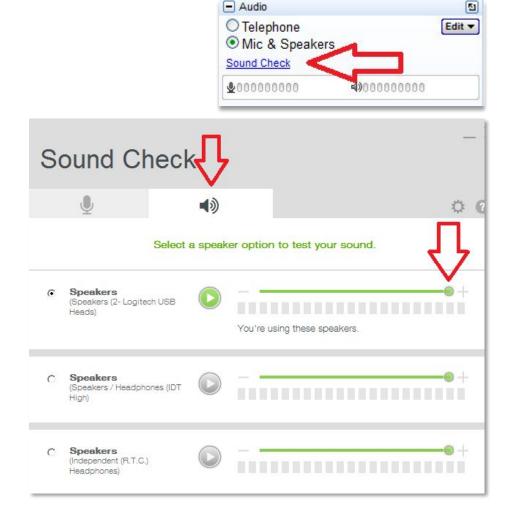


### **Webinar Reminders**



## Trouble hearing us?

- Turn up your computer's volume.
- Click Sound Check under Audio in your GoToWebinar Panel.
- Select the speaker tab and then turn the volume on the speaker to the far right for maximum volume.



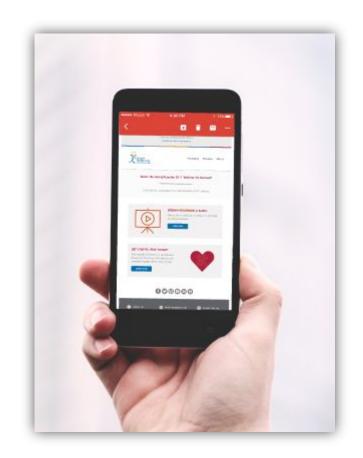
## **Webinar Reminders**



For the best webinar experience, close all other applications.

## Yes!

The links to the webinar slides and recording will be emailed to you within 24 hours. You'll be able to watch the recorded video on demand.



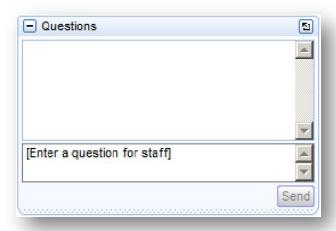
## **Webinar Reminders**



You can hear us, but we can't hear you.

## Have questions?

Type them into the Questions Log at anytime.







## **What Situation Best Describes Your Charity?**

- a) We're new to CanadaHelps!
- b) We've been with CanadaHelps for a while but need a refresher.
- c) I'm not sure.

## Agenda



- Your CanadaHelps 'My Charity Account'
- Customizable Donation Forms:
  - Collect Donations Right on Your Website
- Peer-to-Peer Social Fundraising:
  - Turn Your Supporters Into Fundraisers
- Ticketed Events:
  - Sell Tickets Right on Your Website
- Donation Reports:
  - Harnessing Your Data
- Donor Management
- Setting up Funds:
  - Giving Donors Options
- Managing Your 'My Charity Account'
- Charity Profile: An Overview

## Your CanadaHelps My Charity Account



Log on to your My
Charity account and
take advantage of
CanadaHelps' full
suite of leading
fundraising solutions
to reach more donors,
maximize donations,
and so much more!



#### Welcome to Your MyCharity Account

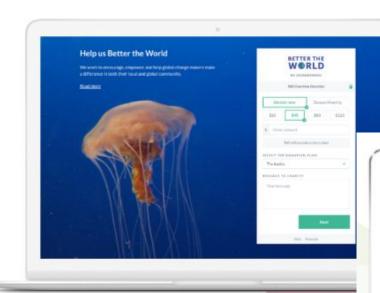
From online fundraising tools to detailed donation reports, you have many tools at your fingertips to help you succeed. Use the tabs above to navigate your MyCharity account. Below is a breakdown of what you can do in each tab.

## **Donation Forms for Your Website**



#### **Everything You Need:**

- Collect donations directly on *your* website
- One-time and Monthly gifts, Tribute giving and Gifts of Securities
- Automatic, branded receipting
- Fully mobile optimized pages
- Extensive customization options
- Google Analytics and Google Tag Manager tracking



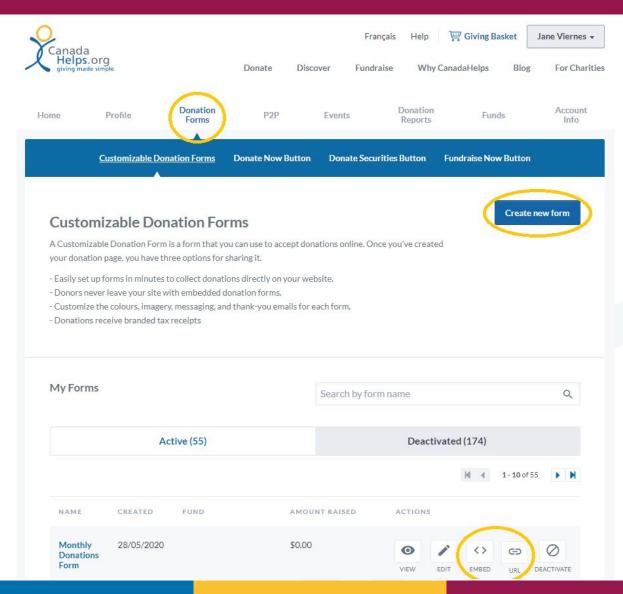


### **Donation Forms: Back-End Look**



Click on your
Donation Forms tab to
create, edit and
manage your Custom
Donation Forms in
minutes!

Here, you'll find the embed code and URL for your donation form so you can easily share it on your website.



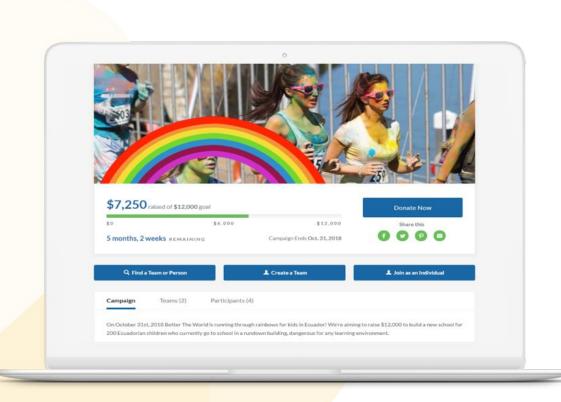
## **Peer-to-Peer Social Fundraising**



## Get your donor base excited about fundraising for YOU!

#### **Features include:**

- Paid Registration
- Teams and or/ Individuals
- Default fundraising goals, images& stories for your participants
- •Control Access: Allow anyone to join, require your approval, by your invite only
- Custom registration questions (waivers & various question types)
- •Equip your participants with support documents!
- •Bilingual functionality and support



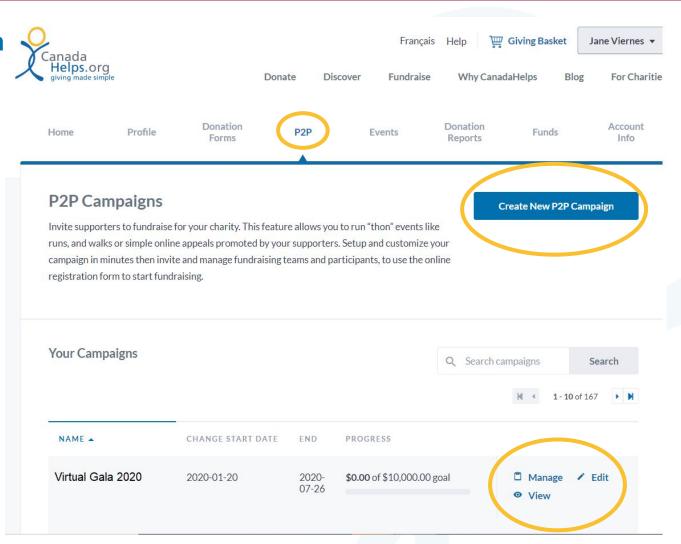
### **Peer-to-Peer Platform Back-End Look**



Peer-to-Peer creation and administration at your fingertips.

Click the 'P2P' tab to see, manage or edit existing fundraisers.

Click the 'Create New P2P Campaign' button and fill out the fields to create your campaign in just minutes.



## **Ticketed Events Platform on Your Website**

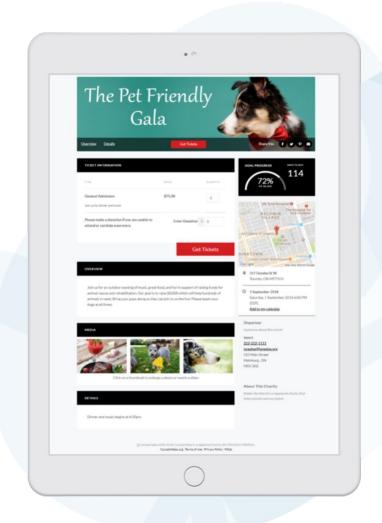


#### **Run Your Event Your Way:**

- •Run paid or free events
- •Sell multiple ticket types
- Control ticket quantities
- Include a donation ask
- Ask Custom Questions
- •Embed your event page right on your mobile-friendly website.

## **Best eCommerce Practices for Maximum Sales:**

- Fully mobile optimized
- Streamlined purchase path
- •All major payment methods
- Automatic ticketing
- Automatic event reminders



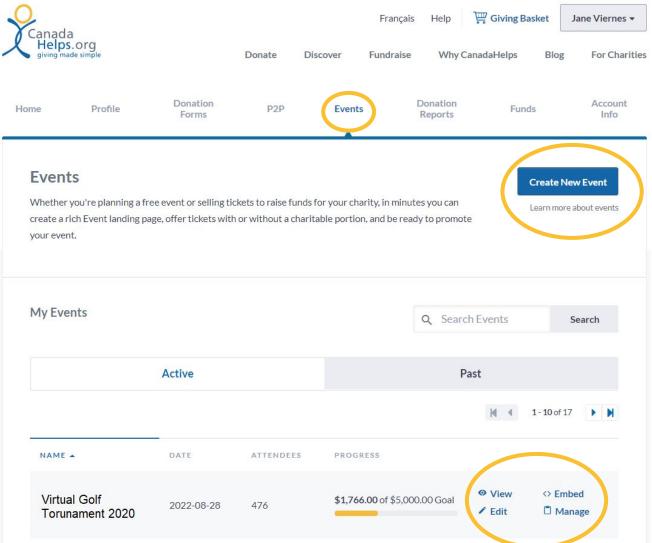
## **Ticketed Events: Back-End Look**



Events platform creation and administration at your fingertips.

Click the 'Events' tab to see, manage or edit existing fundraisers.

Click the 'Create New Event' button and fill out the fields to create your event in just minutes.



## **Donation Reports: Harness Your Data**

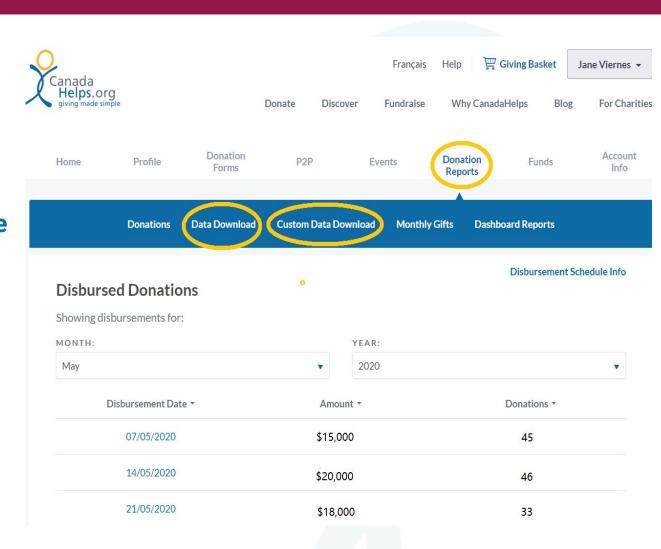


Get detailed information about donations made to your charity, and any payments sent to your account.

Download comprehensive .CSV reports showing all donor data.

Create customized .CSV reports to view the donor information you need.

Manage your monthly gifts and further steward your donors.



## **Donor Management**

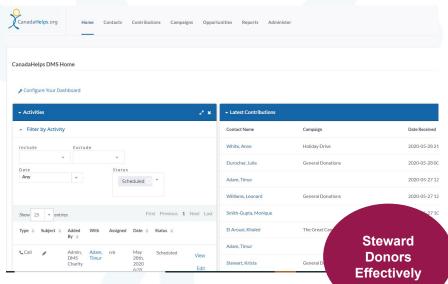


 Download Custom reports and easily import your CanadaHelps data into other CRM databases, such as Salesforce (FREE App) and Raiser's Edge (50% off JMG Solutions!)

#### Coming soon!

 Cultivate and steward all of your donors with the easy-to-use CanadaHelps Donor Management System (DMS), built specially for charities.



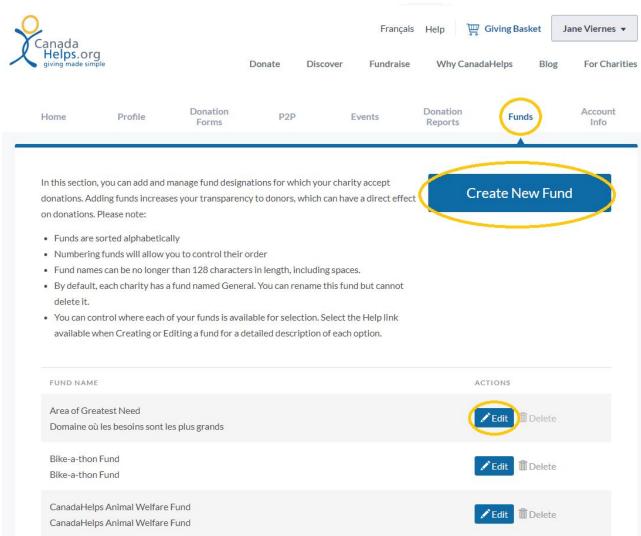


## **Funds: Give Donors the Option**



Create and manage different fund designations for donors to choose from when giving to your charity.

Decide where these funds appear across your CanadaHelps tools and on your Charity Profile page.



## **Account Info: Manage Your Account**



Manage the Main Charity
Administrator of your account.

Add unlimited linked users to your account.

Securely change your bank account details.

Manage your donation notification email preferences.



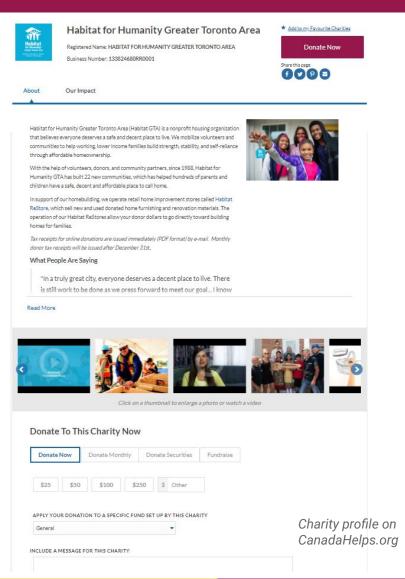
## **Charity Profile: An Overview**



#### A FREE promotional opportunity to:

- Get discovered
- Tell your story
- Share your impact
- Receive donations





## **Profile: Tell Your Story on CanadaHelps.org**

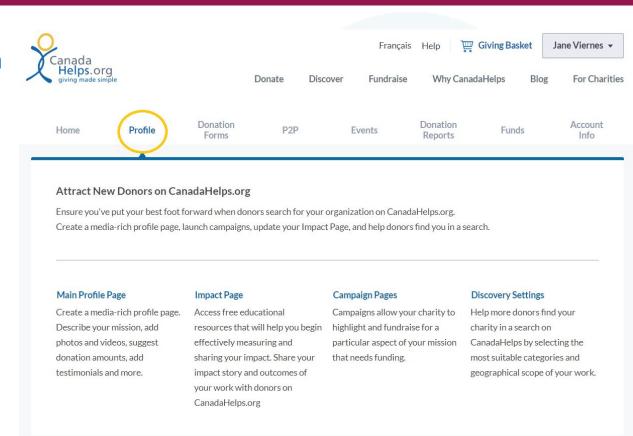


Ensure that when donors search for your organization on CanadaHelps, you are well represented with a media-rich profile page.

Add photos, videos, and even launch campaigns.

Tell the story of your impact in more detail.

Make your charity discoverable to the millions of donors on CanadaHelps.org!





# Questions?

## **Questions or Comments? Get in touch!**





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facebook.com/CanadaHelpsForCharities

**Technical Support** info@canadahelps.org

<u>Click here</u> to subscribe to our charity emails for the latest news about our fundraising tools and tips!



# Thank you!



# Stay tuned for an invitation to our next webinar!